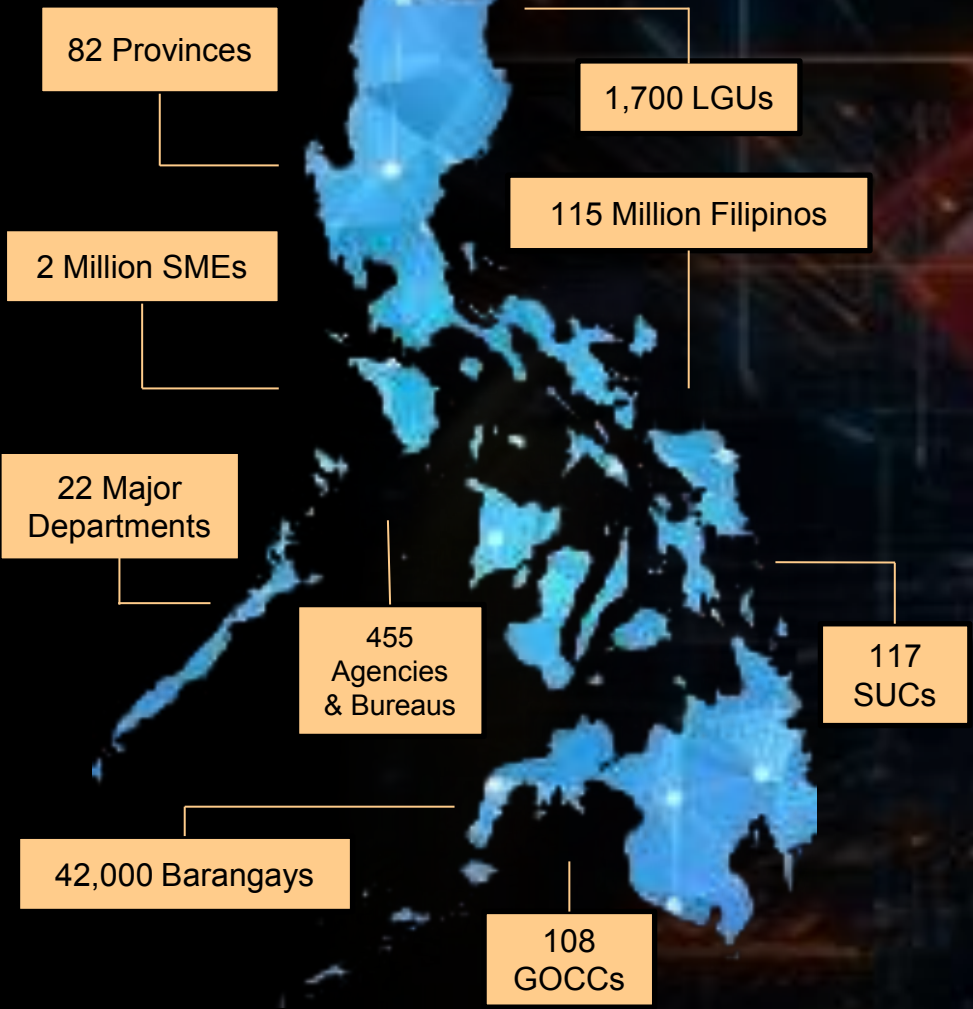




# Digital Government

Liveable Cities Lab on Creating Intelligent



# DIGITAL PHILIPPINES

ADOPTION OF DIGITAL TRANSFORMATION SYSTEMS AND SOLUTIONS



# DICT Mandate

Under the Republic Act 10844,  
the DICT shall be the entity for:

-  Primary Policy
-  Planning
-  Coordination
-  Implementation
-  Administration

DICT is an entity of the Executive Branch of the government that will plan, develop, and promote the national information and communications technology (ICT) development agenda.



“

Digitalization is the call of today; not the call of the future, but of the present. It is here. It is needed, and it is needed today. Government must fully embrace digitalization to provide better service to the people, through its vital frontline services and its back-end functions.

**President Ferdinand Marcos Jr.**

State of the Nation Address 2023



# Current Challenges in Government Services

Costly for citizens



Multiple and complex websites



Time consuming



Excessive forms and documents

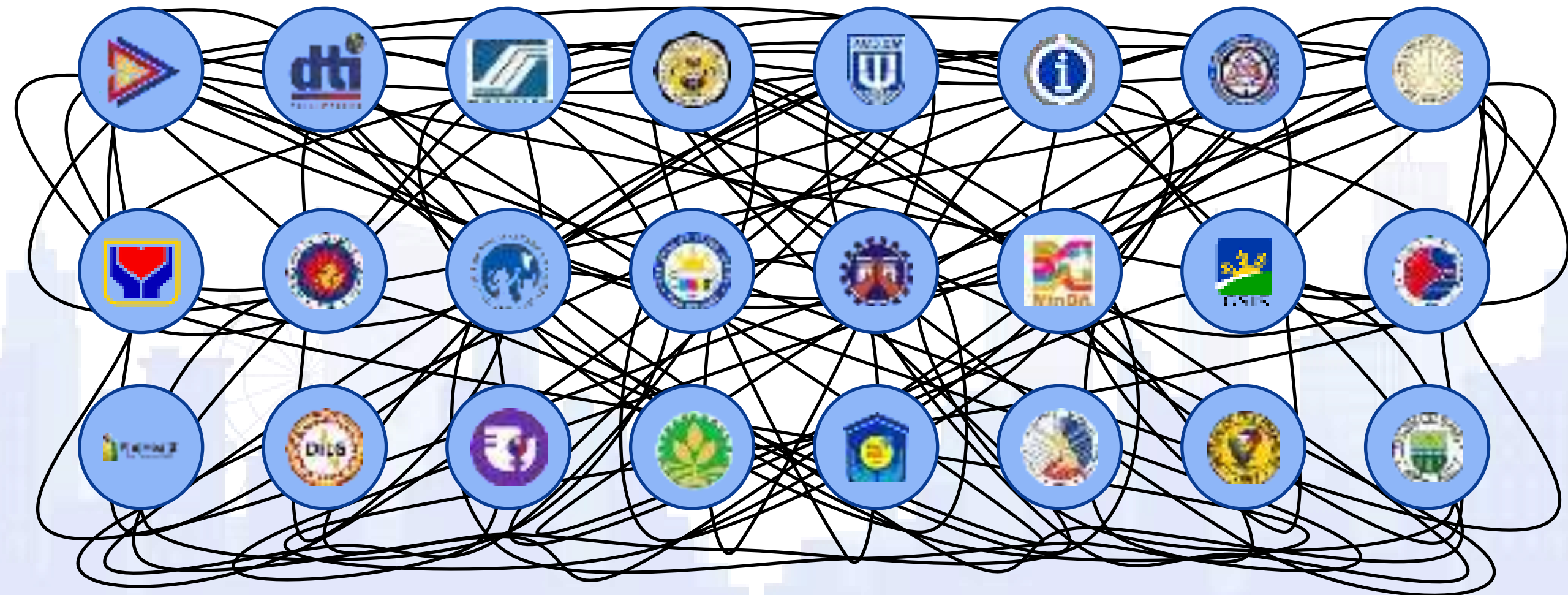


Elongated Lines



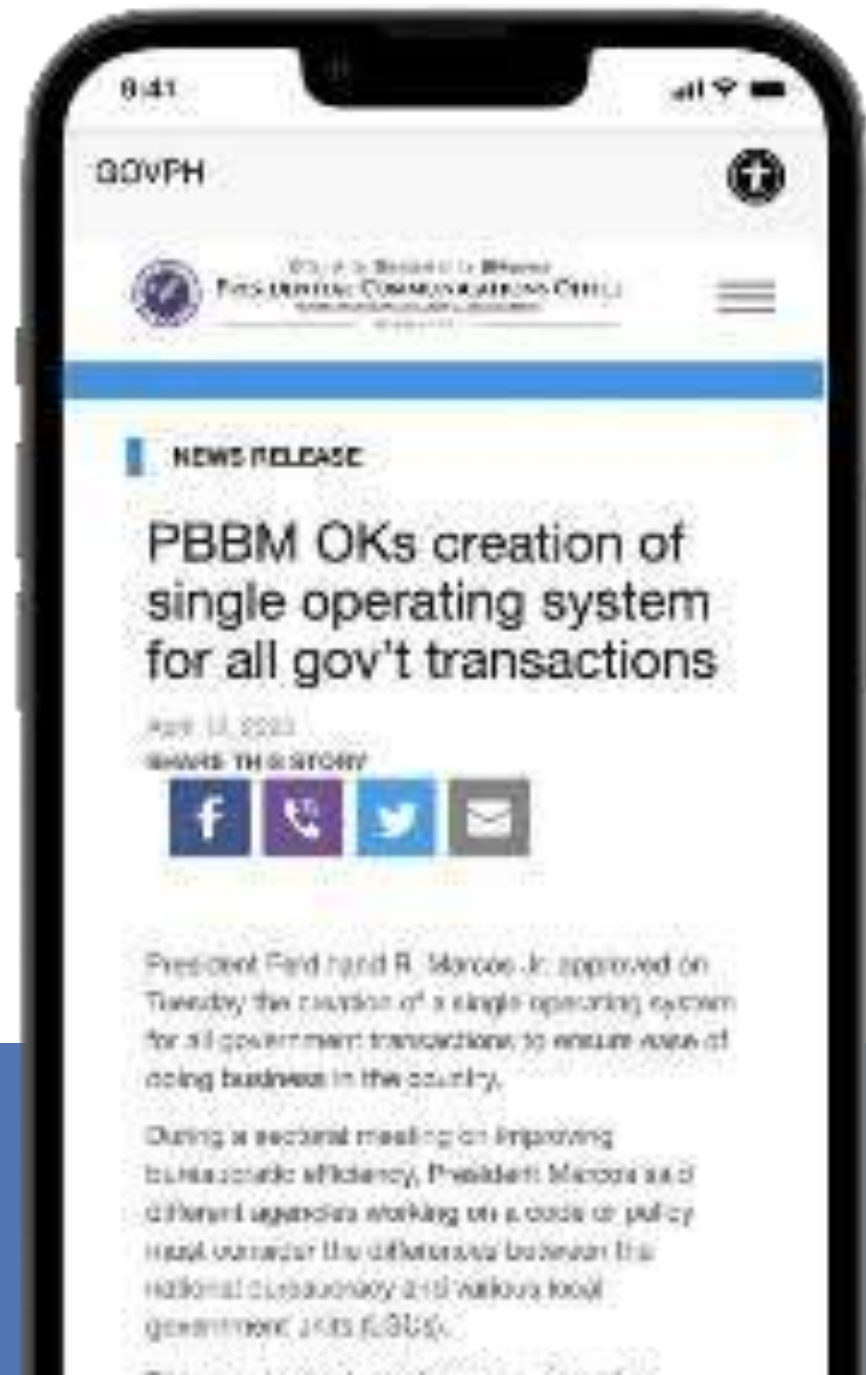
# Current Challenges in Government Services

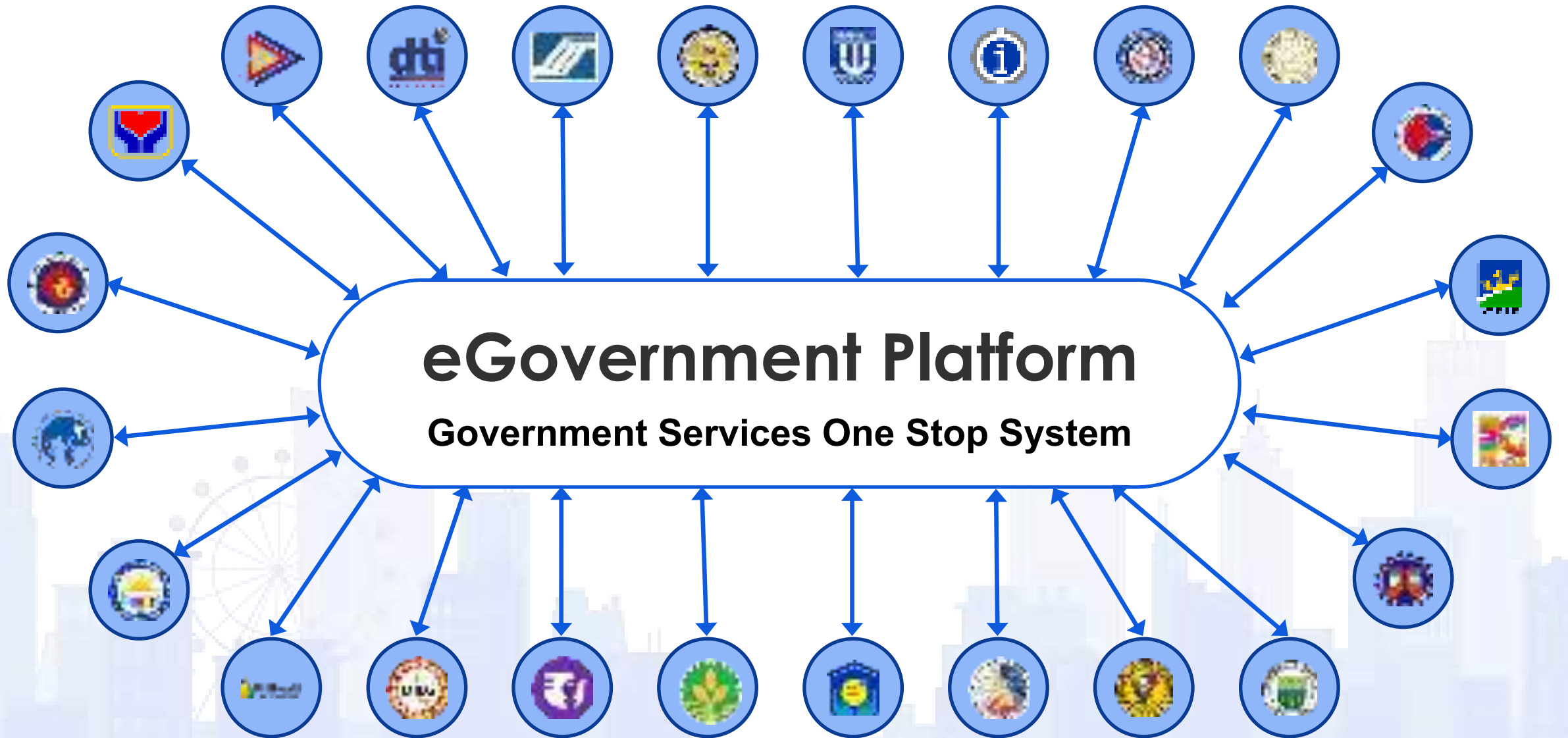
## Integration Complexities





## PBBM OKs creation of single operating System for all gov't transactions









# E-Governance Act

House Bill (HB) No 7327 "An Act institutionalizing the transition of the government to E-Governance in the digital age, creating for the purpose the Philippine Infostructure Management Corp. and appropriating funds therefor"



# Ease-Of-Doing-Business

Republic Act No. 11032 or the Ease  
of Doing Business and Efficient  
Government Service Delivery

Collaborative effort of:



# eGovernment Priority Projects

## Citizen-Centric Platforms

1



**eLGU**

One-Stop System that combines all Local Government Unit services including permits, contributions, clearances and payments.

2



**eTravel**

Unifying all travel applications and documents including health, tourism, OFWs and transport. This will bring ease of transactions to all travelers.

3



**eGovPay**

Aggregating all payment channels and gateways in a single system. This will simplify and standardize all payment processing and transactions.

4



**eGovCloud**

Centralizing cloud services will simplify the way the government maintain and manage data storages and making all data useful and integratable.

5



**eReport**

Good news! You can now file your complaints or feedback so that the Government can improve its government mandate and services to serve the public better.

6



**eGov PH App**

Streamlining all local and national government services in a single app. Promoting a more contactless, cashless and paperless transactions.

# Electronic Local Government System

Essentially providing the Filipino access to an online one-stop shop LGU System Automation.

**762 LGUs**

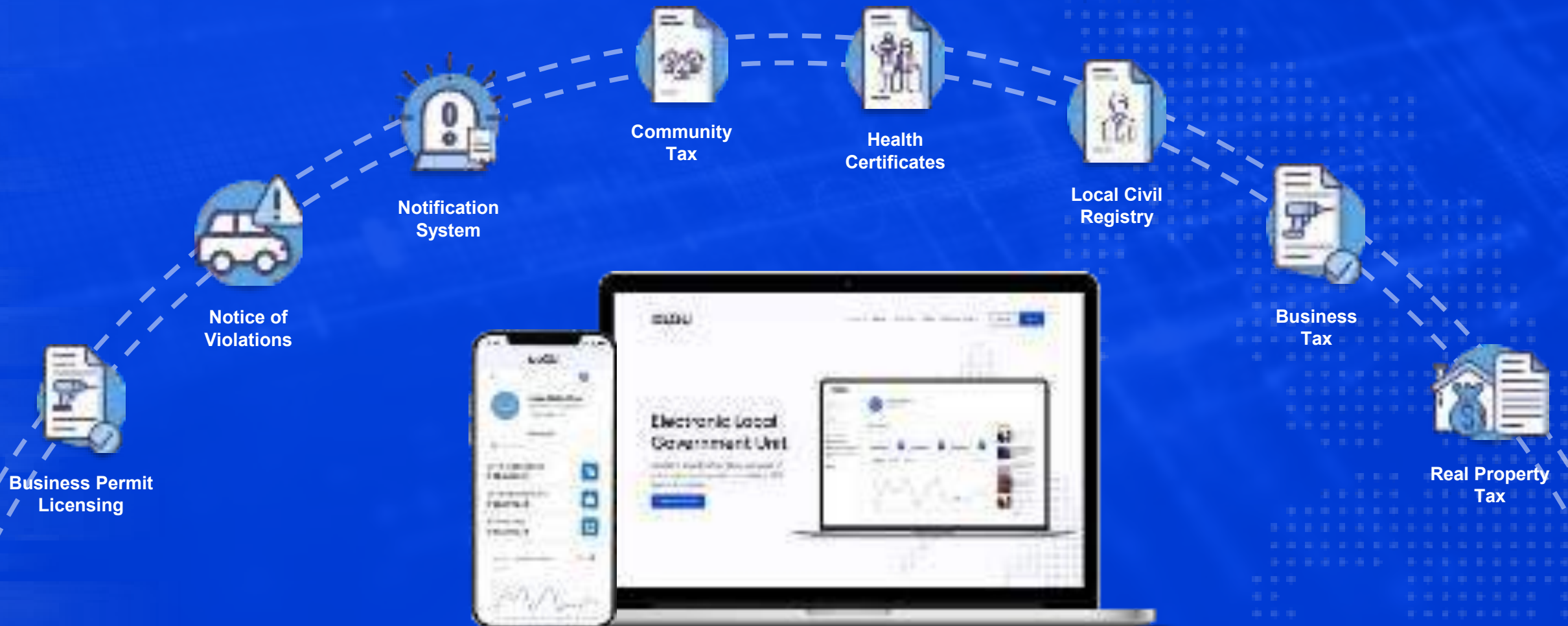
Implemented (BPLS)

**450 LGUs**

Ongoing implementation

**82 LGUs**

Implementation requests





Its objective is to provide Filipinos with a comprehensive online platform that serves as a centralized hub for LGU System Automation and e-Services, offering a diverse array of services. This platform is designed to streamline the process of doing business, ensuring convenience and efficiency.



**1634 Total LGUs**

**Luzon**

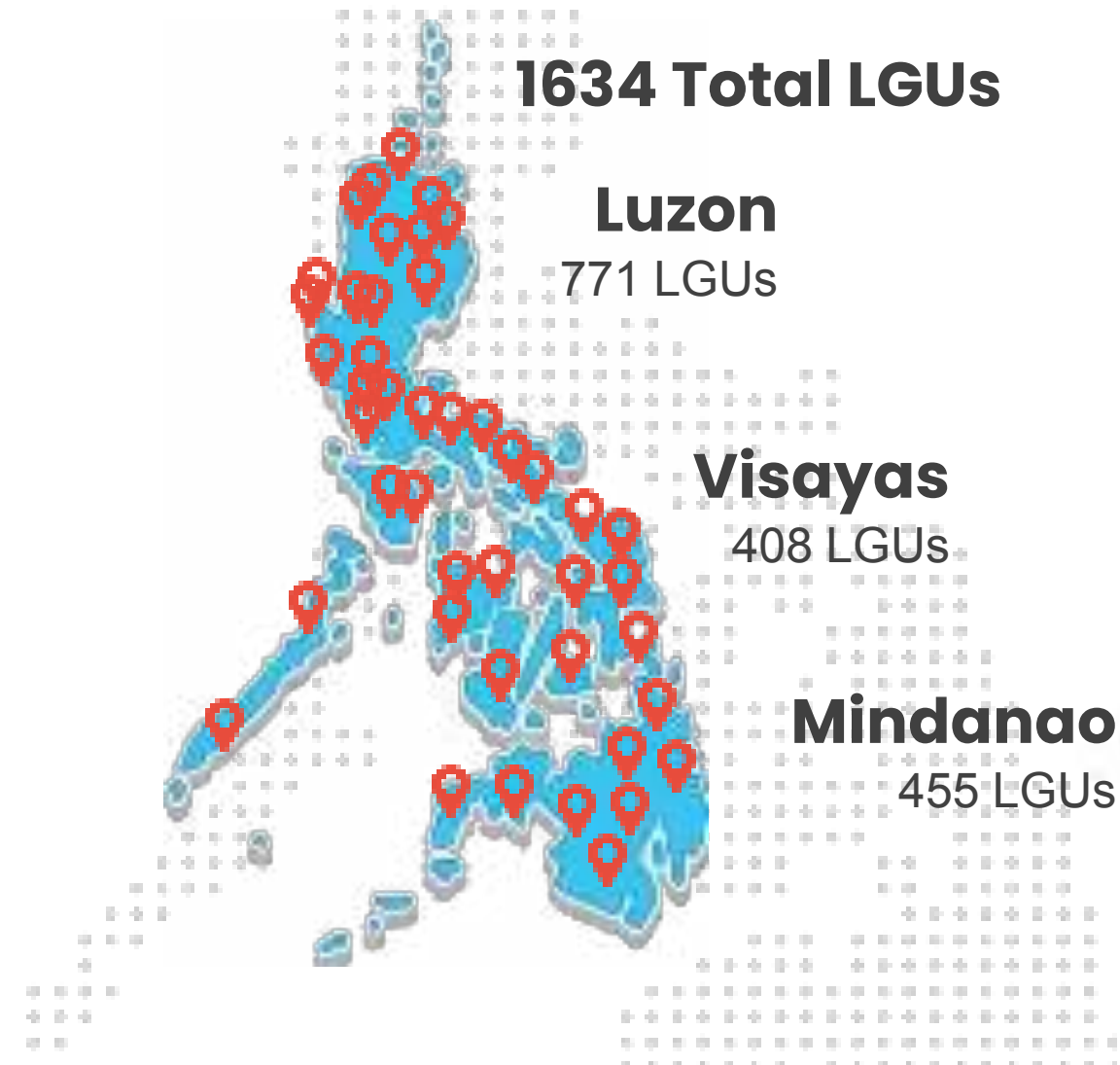
771 LGUs

**Visayas**

408 LGUs

**Mindanao**

455 LGUs



**762 LGUs implemented BPLS**

**450 LGUs are ongoing implementation**

**82 new implementation request**

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# eTravel Philippine One-Stop Electronic Travel Declaration System

Visit [etravel.gov.ph](http://etravel.gov.ph)  
or scan this QR code



Initiative of the government of the Philippines:



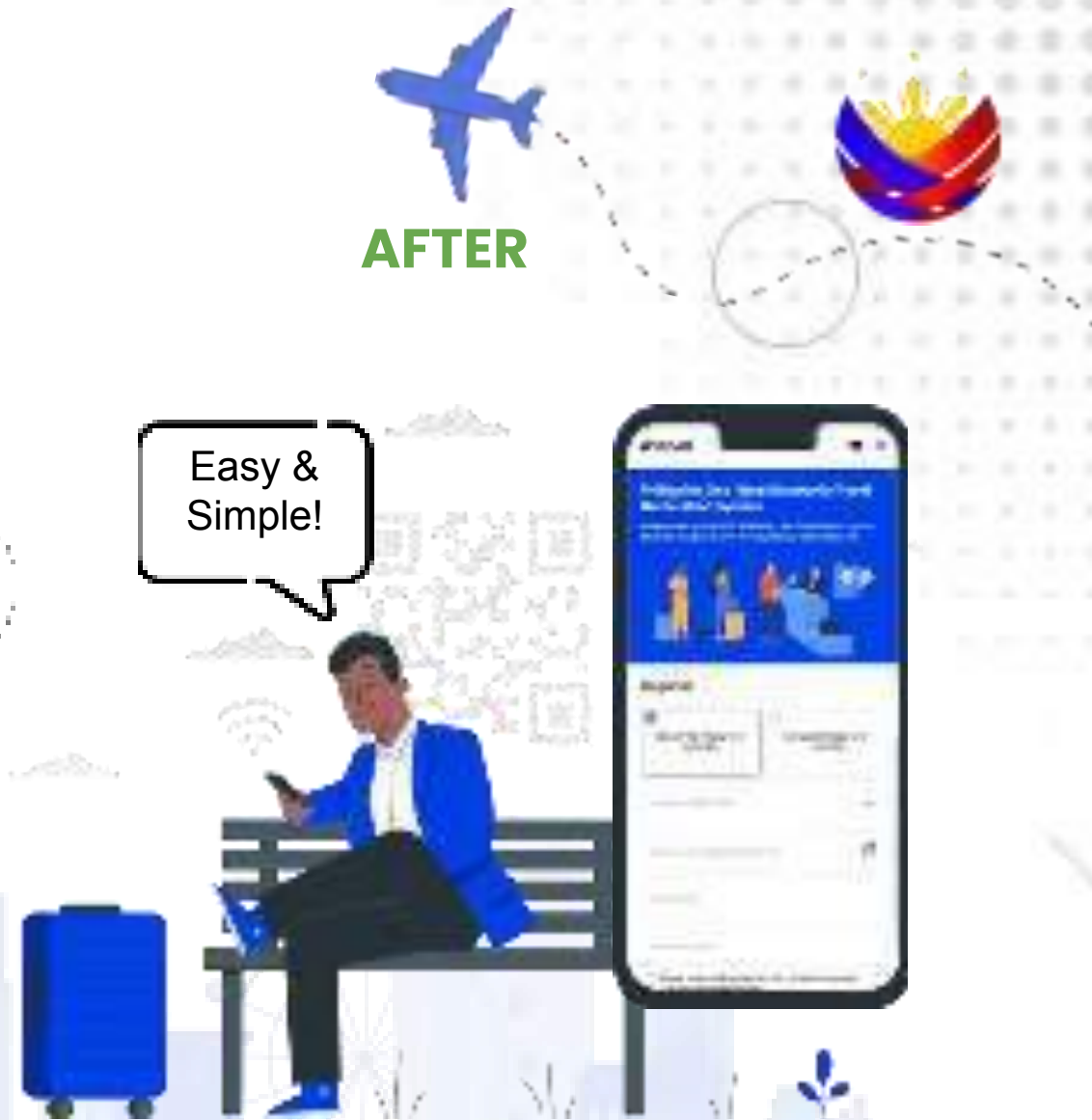
☐ 10 International Airports  
5 International Seaports  
13 Million total passengers served

## BEFORE



The process is overly cumbersome due to the excessive number of forms and requirements

## AFTER



Provides complete ease-of-doing-business for travelers

# eGOV PAY

## Secured Government Payment Gateway

Your secured government payment gateway.  
Make it easy for your customers with our one-stop  
epayment integration.



EO-170

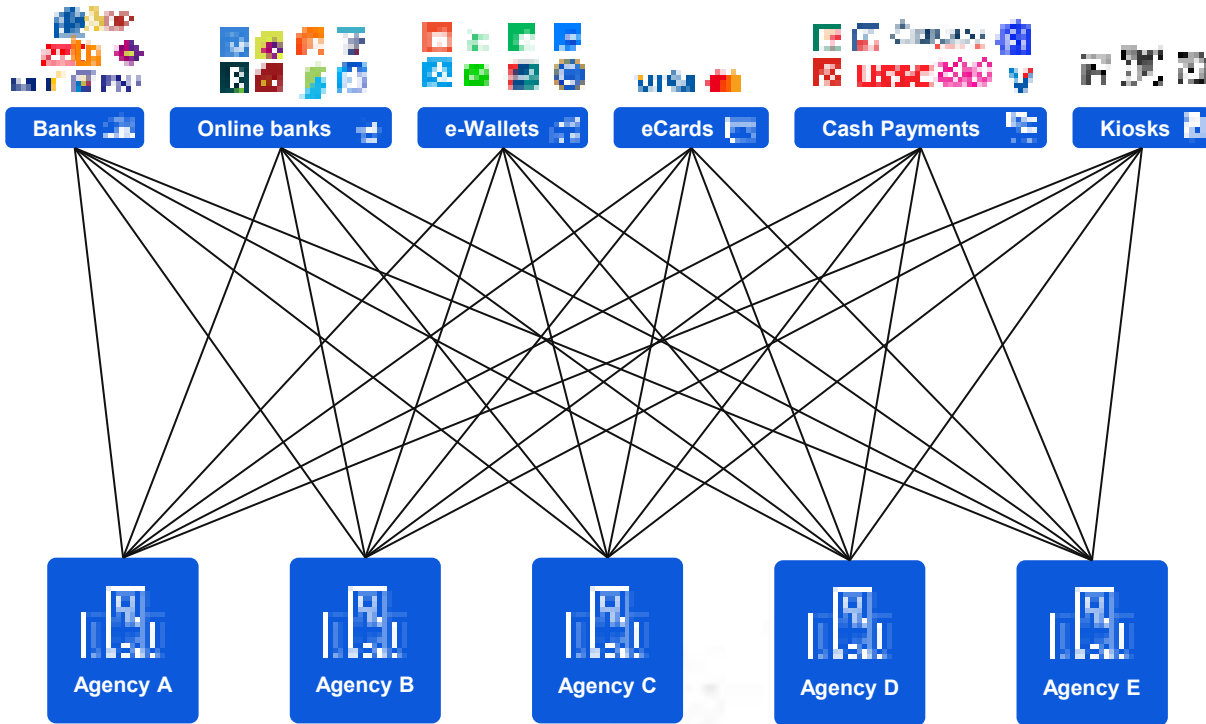




eGovPay helps Government simplify payment processing. It reduces cost while enhancing customer experience and make it easier to reconcile transactions due to improved data management as it supports a broad range of payment methods.



## CURRENT



- Integration Complexities
- Lack of Transparency
- Collection Complexities
- Decentralized Reports
- No Official Receipt
- Overpriced Fees
- Cost Intensive

## AFTER



- Easy Integration
- Automated Reports
- Transparency
- Reduced Cost
- Standard Process and Fees
- With Official Receipt
- Easy Collection System



# eGOVcloud

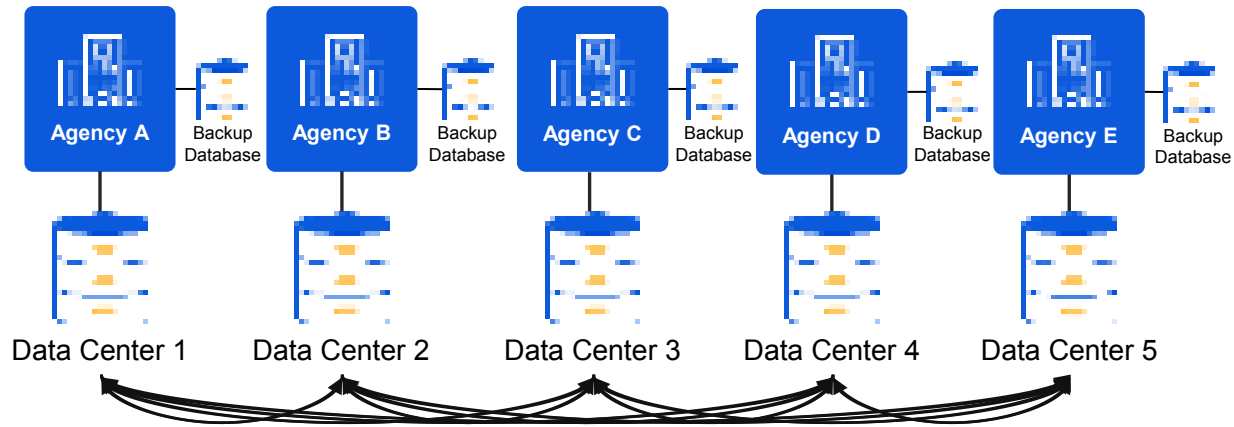
The Philippine Government's Cloud First Policy promotes cloud computing as the preferred technology for government administration and the delivery of government services.

# eGovCloud

The Philippine Government's Cloud First Policy promotes cloud computing as the preferred technology for government administration and the delivery of government services.



## BEFORE



Costly

complicated

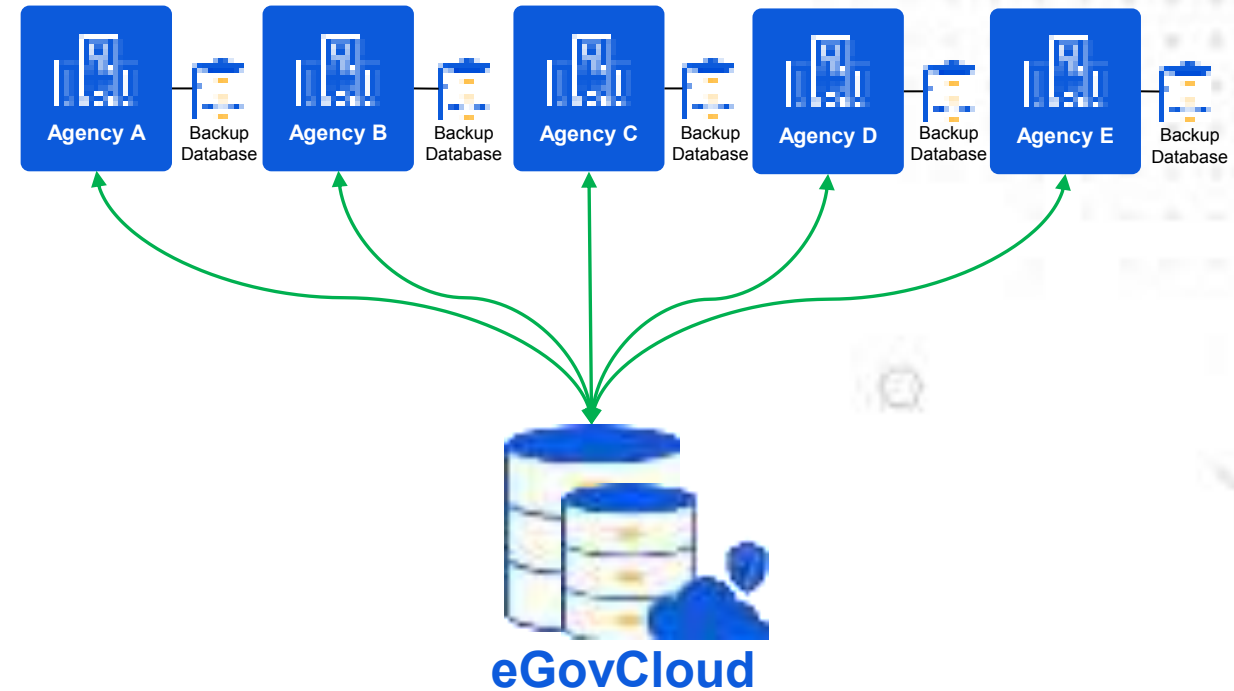
Latency

Maintenance

Risk of data duplication

Security risk

## AFTER



Standardization

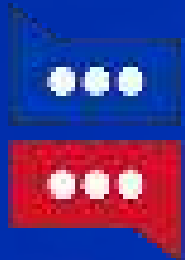
Cost Savings

Better Security

Efficient

Compliance

Better Decision-making



# eReport

Good news! You can now file your report or feedback so that the Government can improve its government mandate and services to serve the public better.





Great news! You can now file complaints or reports to help the Government improve its services and better serve the public. Your feedback plays a crucial role in enhancing governance and fulfilling the government's mandate.



Report slow processes and corruption. Alisin ang corrupt!



Report excessive pricing in your community. Bantay presyo!



Report all kinds of child abuse. Abusado disiplinahan!



Report all kinds of woman abuse. Abusado disiplinahan!



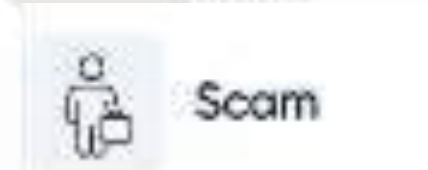
Report all kinds of accident. Para sa agarang action!



Report fire incidents. Para sa agarang action!



Report all kinds crimes. Kriminalidad Sugpuin/Labanan



Report all kinds of scams. ilantad, ibunyag, ihayag!



Report other concerns



# eGovernment Projects and Initiatives



DICT, assisting government agencies in advancing their digital initiatives and improving public service delivery.

## 2022-2023 Projects

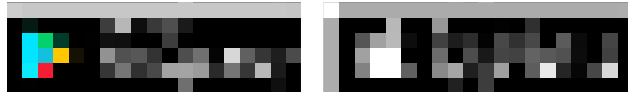


## 2024-2026 Projects



# eGOV<sub>PH</sub> super app

One-stop-app for government services!



*Total Current Subscribers*

- ✓ 1 Million+
- ✓ 37 Agencies
- ✓ 200+ LGUs

*Target for 2025*

- ✓ 50 million users
- ✓ 100 NGAs
- ✓ 500 LGUs
- ✓ 10 SUCs
- ✓ 10 GOCCs

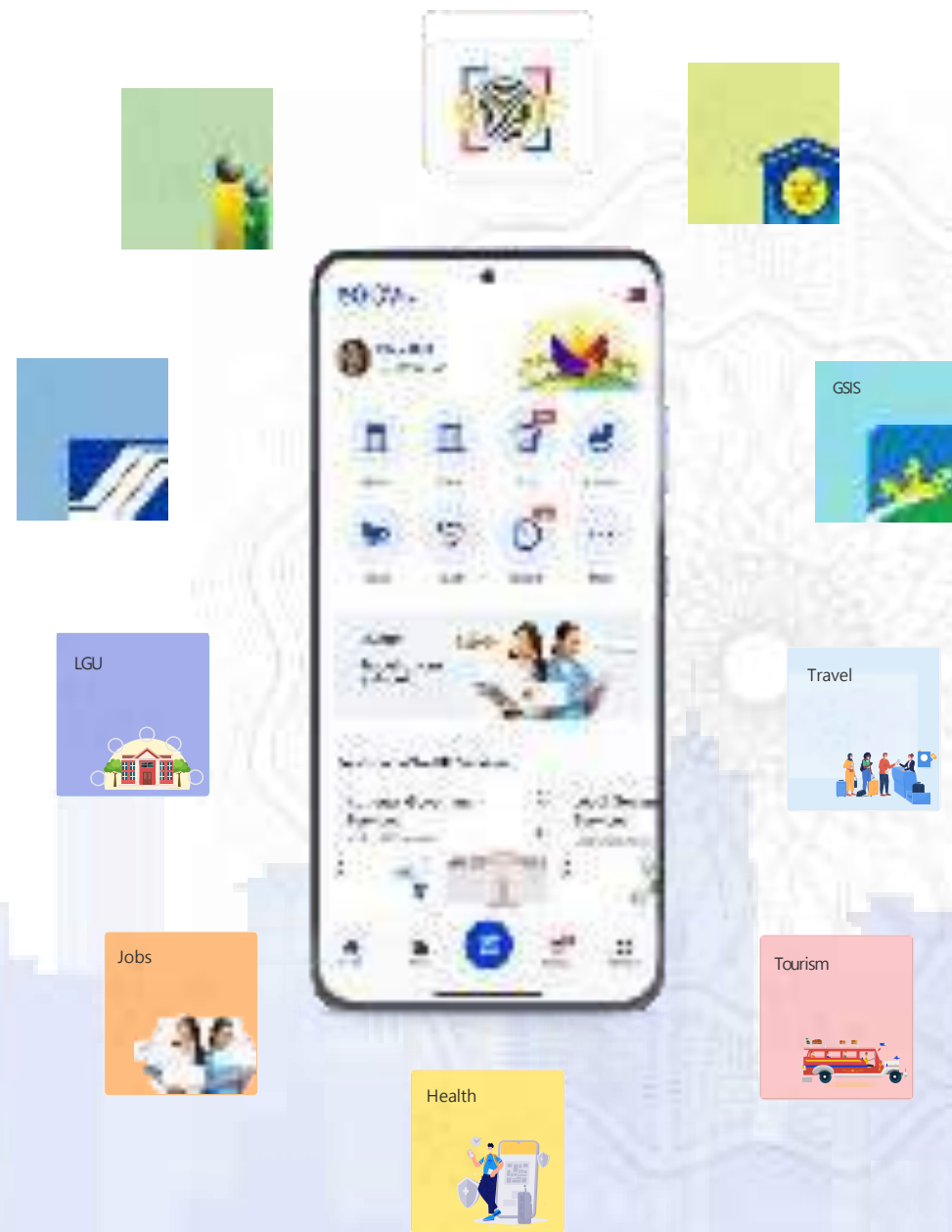




# Government-As-A-Service 2 Simplified APIs

**eGovernment Partner's API** - Integrate effortlessly with eGovernment platforms using our Partner's API for smooth verification. Enhance services through a seamless API.

**eGovernment Single-Sign-On API** - One login, many government services. No more passwords to remember. Easy, secure access to various applications—all in one place.





# Philippine National ID (PhilSys) Forms



The eGov PH National ID (PhilSys) Verifier Facility is an advanced solution created to offer a convenient and secure method for verifying user accounts on the eGov PH platform. Its primary goal is to improve accessibility and maintain the integrity of user accounts. This facility provides a streamlined and effective way to verify your Philippine National ID (PhilSys), even when you are not connected to the internet.



**Present your National ID (PhilSys) Physical Card**



**Present your temporary National ID (PhilSys) printed in paper**



**Present your National ID (PhilSys) via eGovPH**



**Present with your Generated Shortened PCN**



**or Just Show Yourself (Powered by eGov DEP)**



# National ID (PhilSys) Features and Use Cases

-  **National Government Agencies**  
In partnership with 37 NGAs (eGovPH, eKYC, and eReport)  
*(ARTA, DFA, DOTr, DTI, DILG, PhilHealth, GSIS, SSS, HDMF, etc.)*
-  **Local Government Units**  
In partnership with ARTA, DILG, and BLGF  
*(Permits, Taxes, Clearances, & Certificates)*
-  **Job Creation and Employment**  
In partnership with DOLE, CHED, TESDA  
*(Diploma, Resume, First time Job Seekers, Apostille, etc.)*
-  **Health Sector Empowerment**  
In partnership with DOH and PhilHealth  
*(VaxCert, PhilHealth Membership, eKonsulta, etc.)*
-  **Finance, eCommerce and Online Payments**  
In partnership with BSP, BTR, LandBank, BIR, and DTI  
*(eGovPay, eReceipt, Phil eCommerce Platform, Phil Start-up, etc.)*
-  **Social Protection and Amelioration**  
In partnership with DSWD, NCSC, CWC, DA  
*(Identity Authentication and Financial Assistance)*



- ✔ Access your membership Information
- ✔ View your contributions
- ✔ Check your Loans
- ✔ Check your Claims
- ✔ Check your Pension



- ✔ Access your Membership Information
- ✔ View your contributions
- ✔ Check your Konsulta Provider

# eHealth

eHealth in the Philippines improves healthcare by offering online doctor visits, keeping patient records in one place, cutting paperwork, and analyzing health data. It also helps patients get more involved in their care, saves money, and manages diseases better. Plus, it simplifies insurance claims and betters' healthcare for everyone.

## Health Centers

- ✔ Locate nearby hospitals
- ✔ Get directions
- ✔ Malasakit Centers
- ✔ Healthcare Providers

## VaxCertPH

- ✔ Access your vaccine Information
- ✔ View your vaccination certificate
- ✔ Check your vaccine Provider

In partnership with:





**eKYC**

# **e-Governance Through Identity Verification**

Fast and secure digital process that allows organizations to verify a customer's identity remotely, without requiring physical documents or face-to-face interaction.





# Introduce your Start up, we're here to support

We inspire, create awareness, and promote startups and technopreneurship to the community, the youth, and potential startup founders or entrepreneurs to increase the pipeline of ventures in the country.

In partnership with:





## Food & Drinks

Satisfy your  
hunger



## Shops

Favorite Brands



## Grocery

Fast Delivery



## Cooperatives

Support Local  
Merchants



## Services

Door-to-door  
services



Shop with ease at the Philippines E-Commerce platform!  
Find a wide range of products, enjoy secure payments,  
and fast delivery.

In partnership with:





# GREEN LANES

## One-Stop Action Center for Strategic Investments



With its rapid growth, the Philippines offers unparalleled investment opportunities. Tap into limitless potential and secure your financial success today!

In partnership with:



MAKE IT HAPPEN  
**THE PHILIPPINES**



**eVisa<sub>PH</sub>**

# Apply for your Philippine Visa

The easy and convenient way!

In partnership with:





**DOWNLOAD THE  
APP NOW!**





Arlinda Ortega

★★★★★ 12/07/2022

Thank You PSEWA for this application we hope for this app to have a smooth transaction specially for the OFW as well that have only few days to process everything before going for vacation...



Pol "Polochi" Soriano

★★★★★ 06/04/2022

I made several attempts to register at the infancy of this app. Also they made optimization and made changes to the flows encountered therein. Hence, Two thumbs up! 🍷 Highly commendable app for all! 🍷 Thank you so much! 🍷



Raymond Lucio

★★★★★ 11/07/2022

Love the new website design! It's so much easier to navigate and find what I need quickly. The simplified layout and intuitive features make the user experience seamless. Well done team, you've made it super user-friendly! AWESOME IMPROVEMENTS TO USER EXPERIENCE!

Keep me looking forward to it. Thank you!

★★★★★ 25/07/2022

This app made me simply amazing & it would be a great help for financial document & ease-traveling process in any government & non-government institutions through just few minutes provided to share this great app to my family, relatives & friends. The maximum THANK YOU POWER, Goodness



**BAGONG PILIPINAS**

Chamber, Inc

★★★ 1/20/2022

Really really amazing! The app may not be perfect at the start but the level it will improve time by time so continue to support I love it thank you for making it easier for us Filipinos to access our government documents for citizens with us people & I'll more report 🍷🍷🍷🍷 Good job! 🍷🍷🍷



Christian Marlar

★★★★★ 12/07/2022

This is an amazing initiative from the government. The app is stable, responsive, and has great features given that it is still in beta as of today. Please continue with its development, we Filipinos are looking forward to it. Thank you!



Mark Anthony Vigan

★★★★★ 1/21/2022

I am using this Amazing Government APP for almost 2 or 3 months now and it serves me WELL until now.... Very Appreciating and it helps me a lot in terms of Government Agency Transactions.... Next One President MARCOS JR... I'm really happy that I vote for you. GOOD JOB... 🍷🍷🍷🍷🍷



Kin Rini

★★★★★ 08/05/2022

Awesome, no need for the physical PhilSys ID. You can carry it in your own smart phone. I really like it. 🍷🍷🍷 I understand the ongoing enhancement, atleast we're on the right track for digitalization.