



# E-Governance in the Philippines

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01 September 2020, 3:00 P.M.



- 1. E-Governance**
- 2. Opportunities and Challenges**
- 3. Current Initiatives**



# E-Governance

**IT**  
**Information Exchange**  
**Integration of Stand-Alone Systems**

**Digitization**  
**Data Sharing**  
**4IR Tech**



**Work**  
**Provides Services**  
**Interact**

**G2C**  
**G2B**  
**G2G**  
**G2E**



# E-Governance

**Drive to  
Innovation**

**Smith's Effect**

**Schumpeter's Effect**

**Increased  
Economic  
Competitiveness**

**E-Gov programs  
increases supply  
capacity of the public  
sector**

**Public Sector ICT +  
Time = Improvement  
of Public Sector  
Productivity =  
Economic Growth**

**Increased GDP  
Per Capita**

**Growth of Public  
Sector Output**



# E-Governance

## Ricardo's Effect

**Decrease in tech cost  
vs. labor costs = more  
efficient tech**



## "Pozon's Effect"

**More efficient tech =  
opportunity for  
reskilling.**

**AsiaGlobal Online**  
Asian Perspectives | Global Issues

### VULNERABILITY AND RESILIENCE: TECHNOLOGY AND COVID-19 SHOULD INITIATE RESKILLING

Thursday, July 23, 2020

By Ita Paulo Pozon

As Covid-19 grips the world, the Filipino workforce looks increasingly vulnerable, despite strong growth in recent years.







**"The DILG, DBM, and the ARTA, along with all agencies and instrumentalities of government, are hereby directed to make [all] possible services available online. We need to adjust to and adopt a paper-less type business and work performance. We need e-governance [to provide] our people with the services they need [from] the comfort of their homes or workplaces.** It will enable our bureaucracy to better transition into in the 'new normal' and cut or minimize red tape."

Rodrigo Roa Duterte, Fifth State of the Nation Address, July 27, 2020



# EODB-ART Advisory Council E-Governance Taskforce



**Chairman**



**Co-Chairman**





**Now is the best time**

- 1. Technology is the disruptor and the enabler.**
- 2. COVID-19 has pushed E-governance.**







# Now is the best time

## TECHNOLOGY: TIME TO REACH MASS ADOPTION

Defined as a 25% of market access





# Now is the best time

CURRENCY

## Will cash survive Covid-19?

Fears are emerging that banknotes may carry the coronavirus. Are they justified?



## Pandemic forced the shift to e-wallets.





**Now is the best time**

## **BIR AITRs 2020**

### **Manual**

15,490 Manually Filed Returns

364,570 Manual Payments =  
PhP 10.82 Billion

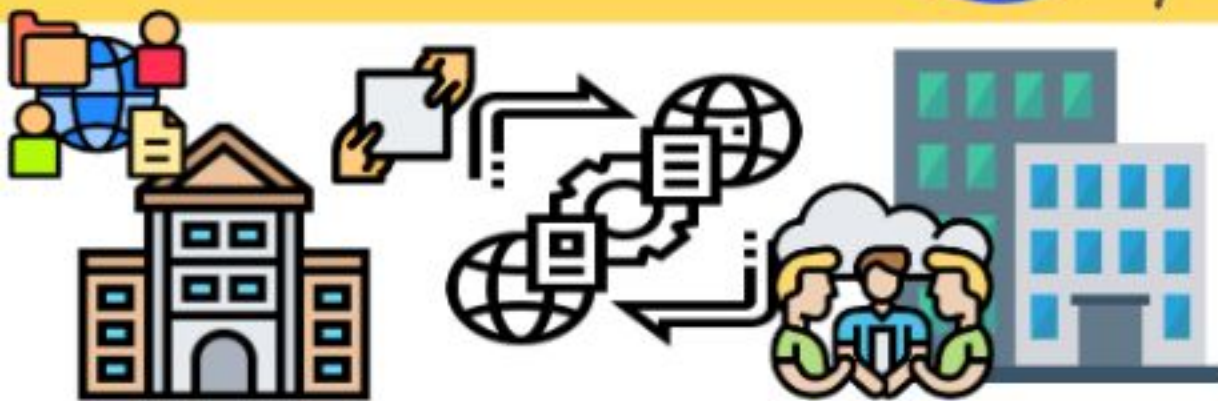
### **Electronic**

1,432,659 eFiled Filed Returns

82,936 ePayments = PhP 62.78  
Billion



# INTERCONNECTIVITY



# DATA-SHARING

# SINGLE WINDOW APPROACH







## REPUBLIC OF THE PHILIPPINES

Anti-Red Tape Authority

Department of Information and Communications Technology

Department of the Interior and Local Government

Department of Human Settlements and Urban Development

Department of Public Works and Highways

Civil Aviation Authority of the Philippines

Department of Health

Food and Drug Administration

Joint Memorandum Circular No.: 01 s. 2020

Date: \_\_\_\_\_

**SUBJECT: STREAMLINED GUIDELINES FOR THE ISSUANCE OF PERMITS, LICENSES, AND CERTIFICATES FOR THE CONSTRUCTION OF SHARED PASSIVE TELECOMMUNICATIONS TOWER INFRASTRUCTURE (PTTIs)**

## MEMORANDUM CIRCULAR No. 2020 - 06 Series of 2020.

**TO: ALL GOVERNMENT OFFICES AND AGENCIES IN THE EXECUTIVE DEPARTMENT, INCLUDING LOCAL GOVERNMENT UNITS (LGUs), GOVERNMENT-OWNED-OR-CONTROLLED CORPORATIONS (GOCCs), AND OTHER GOVERNMENT INSTRUMENTALITIES, WHETHER LOCATED IN THE PHILIPPINES OR ABROAD**

**SUBJECT: GUIDELINES ON THE ISSUANCE AND/OR REINSTITUTION OF PERMITS AND LICENSES UNDER THE "NEW NORMAL"**

**DATE: 27 August 2020**





**Virtual One-Stop Shop**



**Electronic Application and  
Submission of Requirements**



**E-Payment**



**Use of Digital Signatures**

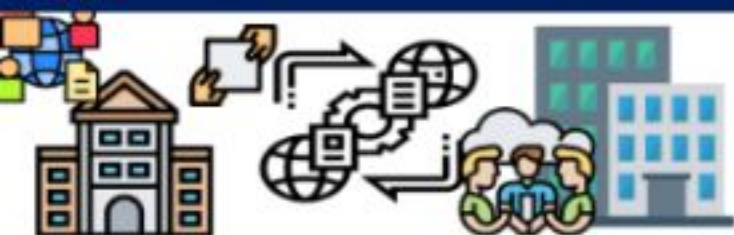


**Use of QR Codes**



**Partnership with  
Courier Service Providers**





## DATA-SHARING



NATIONAL  
PRIVACY  
COMMISSION



NATIONAL  
PRIVACY  
COMMISSION

PDF VERSION

[npc-circular-16-02-data-sharing-agreements-involving-government-agencies](#)

DATE

10 October 2016

TO

ALL HEADS OF GOVERNMENT BRANCHES, BODIES OR ENTITIES,  
INCLUDING NATIONAL GOVERNMENT AGENCIES, BUREAUS OR  
OFFICES, CONSTITUTIONAL COMMISSIONS, LOCAL GOVERNMENT  
UNITS, GOVERNMENT-OWNED AND -CONTROLLED CORPORATIONS,  
STATE COLLEGE AND UNIVERSITIES, HEADS OF PRIVATE ENTITIES

SUBJECT

DATA SHARING AGREEMENTS  
INVOLVING GOVERNMENT AGENCIES



PDF VERSION

[npc-circular-16-01-security-of-personal-data-in-government-agencies](#)

DATE

: 10 October 2016

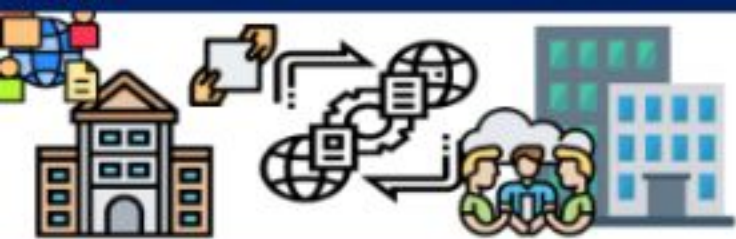
TO

ALL HEADS OF GOVERNMENT BRANCHES, BODIES OR ENTITIES,  
INCLUDING NATIONAL GOVERNMENT AGENCIES, BUREAUS OR  
OFFICES, CONSTITUTIONAL COMMISSIONS, LOCAL GOVERNMENT  
UNITS, GOVERNMENT-OWNED AND -CONTROLLED  
CORPORATIONS, STATE COLLEGE AND UNIVERSITIES

SUBJECT

SECURITY OF PERSONAL DATA IN  
GOVERNMENT AGENCIES





## DATA-SHARING



“To facilitate the performance of a **public function or the provision of a public service**, a government agency **may share** or transfer personal data under its control or custody to a third party through a **data sharing agreement...**”





**Single point of contact**

**As many government services as possible**

**Crux of the One-Stop Shop model**



# 2020 WORLD BANK DOING BUSINESS REPORT

Overall Ranking  
(190 COUNTRIES)

2019	2020
124th	95th ↑

Ease of Doing Business Score

2019	2020
57.68	62.8 ↑



▶ ARTA is tasked to monitor our country's competitiveness ranking for the 2021 cycle





## DB 2020 Per-Indicator Rank and Score

### 2019-2020: Philippines vs Frontier



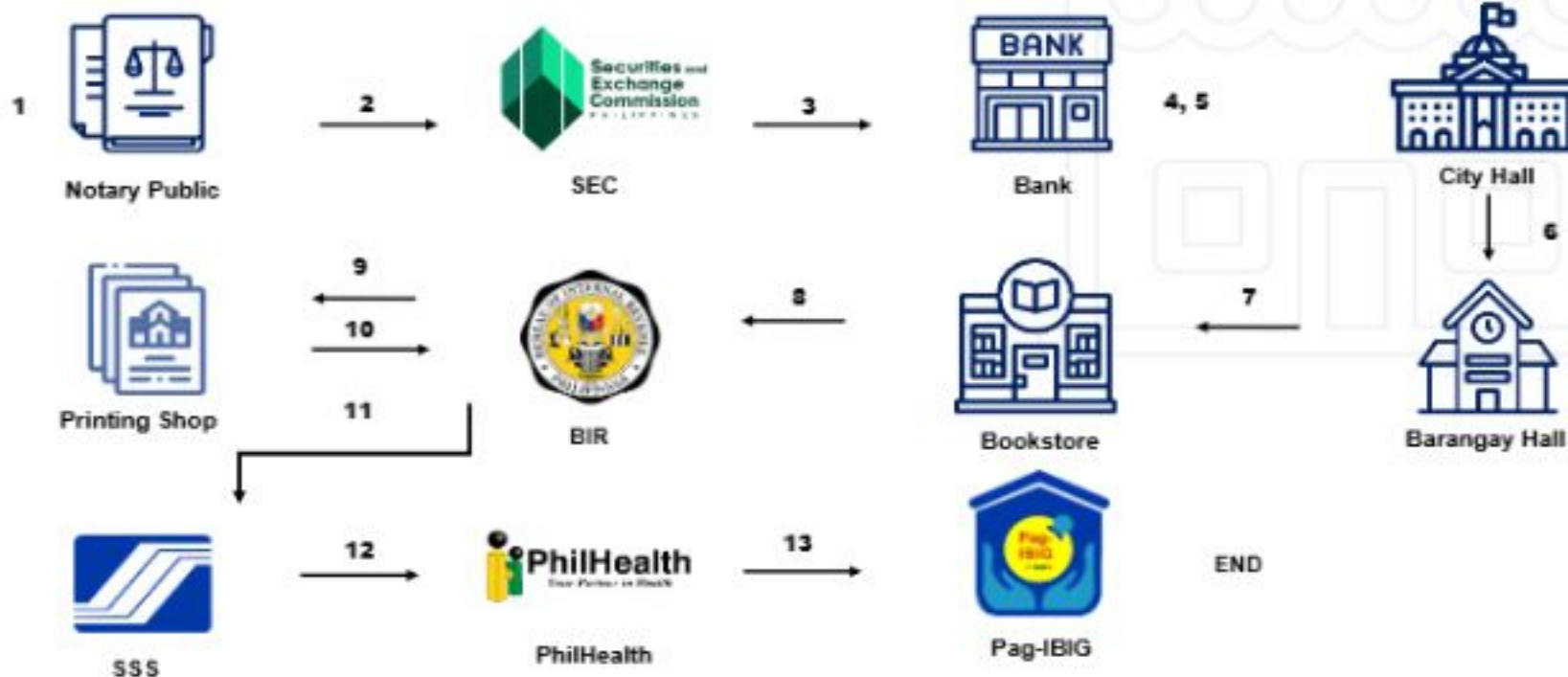
SUB-INDICATORS	2020		2019		Who sets the Frontier	Frontier EODB Score
	Rank	EODB Score	Rank	EODB Score		
<b>Overall</b>	<b>95</b>	<b>62.8</b>	<b>124</b>	<b>57.68</b>	<b>New Zealand</b>	<b>86.8</b>
Starting a Business	171	71.3	166	71.97	New Zealand	100.0
Dealing with Construction Permits	85	70.0	94	68.58	Hong Kong SAR, China	93.5
Getting Electricity	32	87.4	29	87.45	UAE	100.0
Registering Property	120	57.6	116	57.56	Qatar	96.2
Getting Credit	132	40.0	184	5.00	2 economies	100
Protecting Minority Investors	72	60.0	132	43.33	Kenya	92.0
Paying Taxes	95	72.6	94	71.80	Hong Kong SAR, China	99.71
Trading Across Borders	113	68.4	104	69.90	14 economies	100
Enforcing Contracts	152	46.0	151	45.96	Singapore	84.5
Resolving Insolvency	65	55.1	63	55.22	Finland	92.7



# STARTING A BUSINESS (SAB)

## CURRENT PROCESS FLOW

can be completed in  
13 steps, 33 days





## STARTING A BUSINESS (SAB)

2016-2020: Philippines vs ASEAN

ECONOMY	DB 2020 (out of 190)	DB 2019 (out of 190)	DB 2018 (out of 190)	DB 2017 (out of 190)	DB 2016 (out of 189)	Change in rank (2016-2020)
Singapore	4	3	6	6	10	+6
Brunei Darussalam	16	16	58	84	74	+58
Thailand	47	39	36	78	96	+49
Myanmar	70	152	155	146	160	+90
Vietnam	115	104	123	121	119	+4
Malaysia	126	122	111	112	14	-112
Indonesia	140	134	144	151	173	+33
<b>Philippines</b>	<b>171</b>	<b>166</b>	<b>173</b>	<b>171</b>	<b>165</b>	<b>-6</b>
Lao PDR	181	180	164	160	153	-28
Cambodia	187	185	183	180	180	-7





# STARTING A BUSINESS (SAB)

Comparison of Procedures, Time, Cost & Minimum Paid-In Capital

Economy	Procedures (number)	Time (days)	Cost (% of income per capita)	Min. Paid-In Capital	EODB Score (2020)	Rank (DB 2020)
Singapore	2	1.5	0.4	0	98.2	2
Brunei Darussalam	3.5	5.5	1.1	0	94.9	16
Thailand	5	6	3.0	0	92.4	47
Myanmar	6	7	13.3	0	89.3	70
Vietnam	8	16	5.6	0	85.1	115
Malaysia	8.5	17.5	11.1	0	83.3	126
Indonesia	11	13	5.7	0	81.22	140
<b>Philippines</b>	<b>13</b>	<b>33</b>	<b>23.3</b>	<b>0</b>	<b>71.3</b>	<b>171</b>
Lao PDR	9	173	4.6	0	62.7	181
Cambodia	9	99	53.4	70.2	52.4	187





# **CENTRAL BUSINESS PORTAL (CBP)**

# Central Business Portal



## CBP Coverage:

1. Creation of account at CBP
2. Redirection to SEC Interim Registration System (IRS).
3. Display application statuses
4. Preview of Unified Application Form
5. Capturing of Tax Agent and PSIC
6. Issuance of TIN
7. Generation of Order of Payment
8. Generation of Social Security Agency Employer Number





## STARTING A BUSINESS (SAB) PROJECTED STEPS AND DAYS

2020

**13** STEPS

**33** DAYS

2021

**7** STEPS

**5.5** DAYS

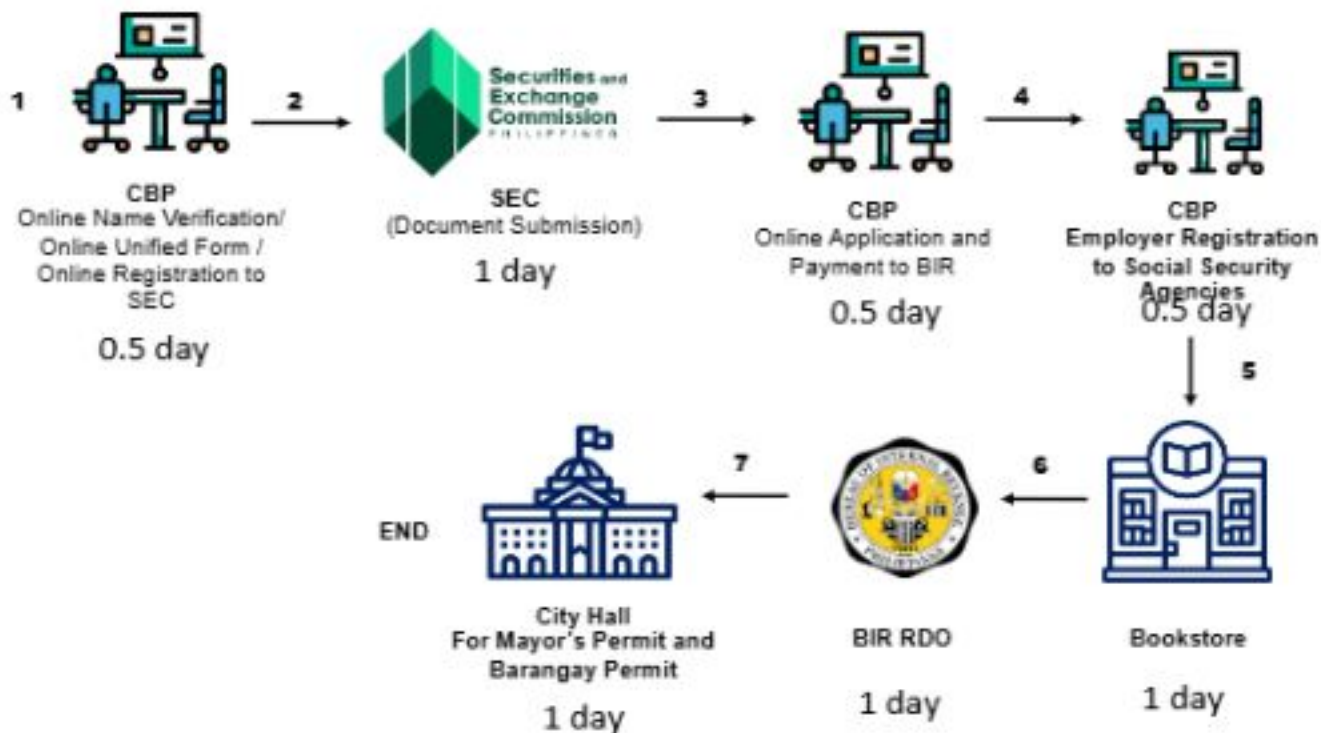




# STARTING A BUSINESS (SAB)

## PROJECTED PROCESS FLOW WITH CBP IMPLEMENTATION

can be completed in  
7 steps, 5.5 days








[Log In](#)

[Sign Up For An Account](#)

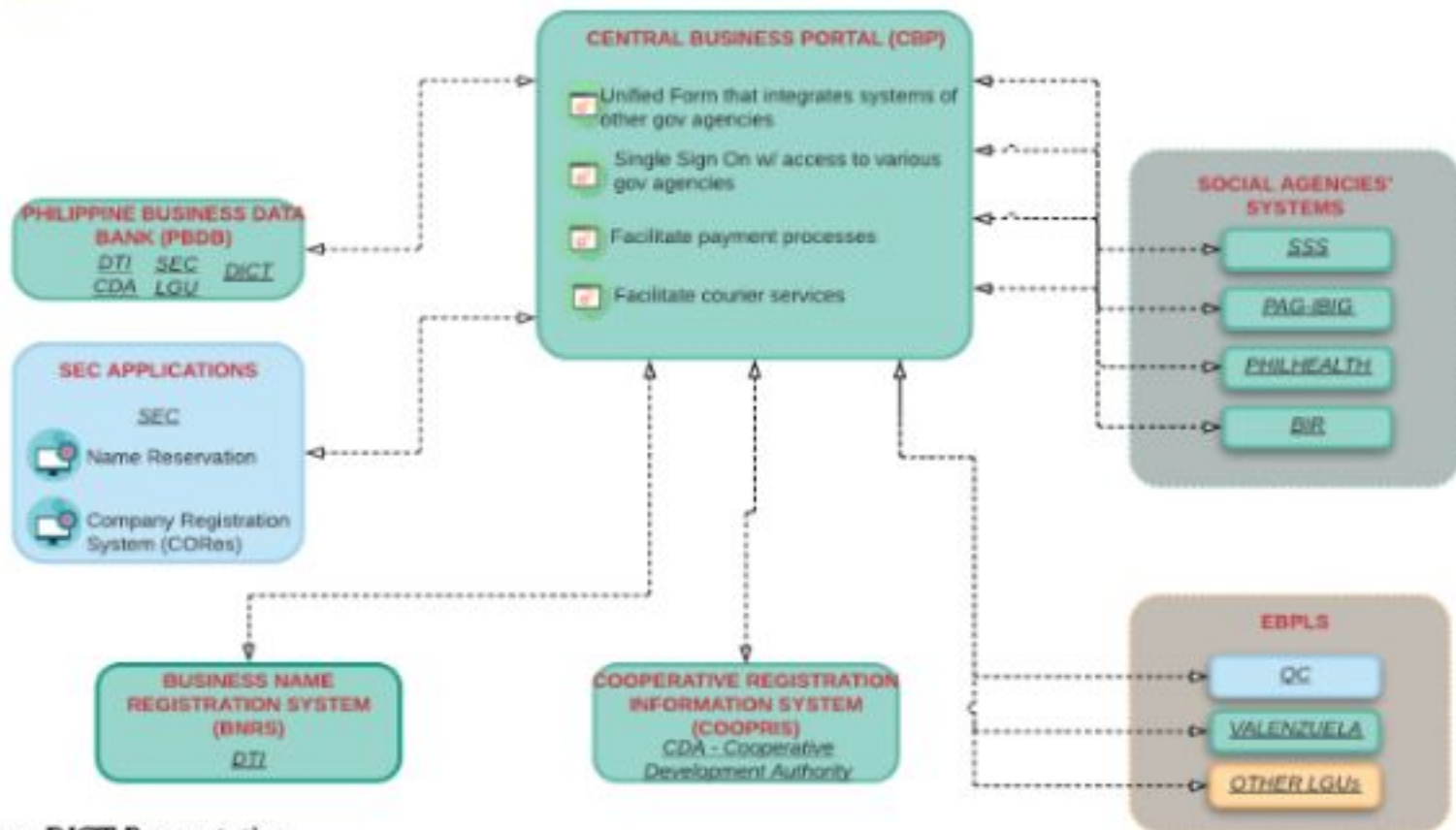
Want to apply for a business today?

**It's easy with CBP!**

The Central Business Portal (CBP) is your gateway to a faster, easier, and convenient business renewal and application.

- 
- An illustration of a businessman in a dark suit, white shirt, and tie, carrying a brown briefcase and talking on a mobile phone. He is walking from left to right. In the background, there are stylized blue and white buildings of varying heights. The entire scene is set against a dark blue background with a teal gradient on the left side.
- To **simplify, streamline** and to make the business registration process **more accessible**
  - To **adapt** to the changing needs brought upon by the **“New Normal”**

# NEW OBJECTIVE & DIRECTION



*Note: Taken from DICT Presentation*



# PHASED APPROACH

W4 Aug – W4 Sept	October	W2 November
<b>•CBP and SEC-IRS Running in Parallel</b>	<b>Public readiness on the upcoming grand launch</b>	<b>Grand launch</b>
<b>PHASE 01 CLOSED BETA TESTING</b>	<b>PREPARATION ACTIVITIES</b>	<b>PHASE 02 GRAND LAUNCH</b>
<ul style="list-style-type: none"><li>- Selected business registrants will access and register through the CBP</li><li>- Training SEC and Social Agencies</li></ul>	<ul style="list-style-type: none"><li>- Announcement through Social Media</li><li>- Infographics in the websites of SEC and Social Agencies</li><li>- Call Center Readiness</li></ul>	<ul style="list-style-type: none"><li>-Nationwide grand launch, including all SEC Satellite offices</li></ul>



## Other Initiatives



**Integrated Business Permit and  
Licensing System**



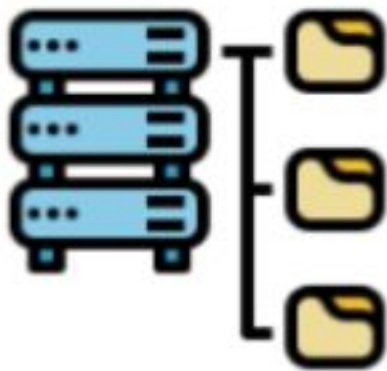
**TradeNet Portal**







## Other Initiatives



**Philippine Business Databank**



**Philippine Business Number**





# Other Initiatives



S. No. 1311  
H. No. 6579

*Republic of the Philippines*  
**Congress of the Philippines**  
*Metro Manila*  
*Seventeenth Congress*  
*Second Regular Session*

begun and held in Metro Manila, on Monday, the twenty-fourth  
day of July, two thousand seventeen.

[ REPUBLIC ACT No. **11032** ]

“(c) Cities/Municipalities are mandated to automate their business permitting and licensing system or set up an electronic BOSS within a period of three (3) years upon the effectivity of this Act for a more efficient business registration processes. Cities/Municipalities with electronic BOSS shall develop electronic versions of licenses, clearances, permits, certifications or authorizations with the same level of authority, which may be printed by businesses in the convenience of their offices. The DICT shall make available to LGUs the software for the computerization of the business permit and licensing system. The DICT, DTI, and DILG, shall provide technical assistance in the planning and implementation of a computerized or software-enabled business permitting and licensing system.





# Other Initiatives



Business, Business News

## ARTA to LGUs: Automate business permits issuance now

Published September 16, 2020, 6:00 AM

by [Bernie Cahiles-Magkilat](#)

The Anti-Red Tape Authority (ARTA) yesterday strongly urged local government units (LGUs) to adopt the Integrated Business Permits and Licensing System (iBPLS), a software developed by the Department of Information and Communications Technology (DICT) that would enable their processes and constituents to apply and process building permits and occupancy permits electronically.

The iBPLS also allows for the electronic processing of business permits which is being covered by the previous Electronic Business Permits and Licensing System or eBPLS of DICT. In a recent meeting with ARTA, the DICT reported a six-step process flow from the application up to the issuance of the business permit using the iBPLS.





# STEPS MOVING FORWARD

1. Establish a comprehensive legislative framework
2. Fast-track streamlining efforts in the telecommunications industry
3. Monitor the implementation of the Philippine National ID System
4. Engage the private sector and select services that need to be prioritized
5. Focus must be on digital natives first
6. Invest in cybersecurity and data privacy protection
7. Develop interoperability between and among government agencies



# Thank you!

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**ARTA**  
ANTI-RED TAPE AUTHORITY  
OFFICE OF THE PRESIDENT

